

Lean Six Sigma (Lean 6 Sigma) is a powerful, proven method of improving business efficiency and effectiveness. In a nutshell, here are the key principles of Lean Six Sigma:

- Focus on the customer and bussines process.
- Identify and understand how the work gets done (the value stream) .
- Manage, improve and smooth the process flow.
- Remove Non-Value-Added steps and waste.
- Manage by fact and reduce variation.
- Involve and equip the people in the process.
- Undertake improvement activity in a systematic way.